Coffee Vending Machine

Instruction manual

This manual is made to give instructions on vending machine installation, start-up and maintenance.

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Preface

Thank you for purchasing TCN bean-to-coffee vending machines, to make sure that you install and use the machines correctly please read this manual carefully before installation and using.

To guarantee your rights and interests please check carefully whether the machines are damaged and whether there is any missing part when unwrapping the packages. If you find any problems or have any queries while using the machines please reach out to us timely, we will do our best to help you with troubleshooting as soon as we can.

The ownership of intellectual properties of all the parts of the machines belongs to Hunan Zhonggu Science and Technology Co., LTD, including but not limited to hardware parts and software parts, unless authorized no one shall imitate, copy, extract or translate the intellectual properties.

Electrical safety: to avoid serious damage from possible electric shocks before moving or repairing the machines please unplug the power cord first. If the power cord is found damaged it must be replaced by the manufacturer or professional maintenance staff.

Attentions

- 1) All the parts that will touch the food or ingredients in this machine are food-grade parts, including but not limited to tubes, connectors, paper cups, cup lids, etc. It is prohibited to use non-food-grade parts to replace the original parts.
- 2) When cleaning these parts manually please use clear water, DO NOT use any detergents, disinfectants or any other cleansers that will leave any peculiar odor or any residue on the parts.
- 3) Before routine maintenance, cleaning or repairing the machine the maintenance staff must turn off the power switch and unplug the power cord from the socket.

4) The power cord, the circuit board and the mechanical parts in the machine must be replaced by professional technicians.

1. About this machine

1.1 Features

Dimensions	W735mm D790mm H1940mm
Water supply	Bottled water/Tap water/Filtered water(customized)
Canisters	6 canisters for powder ingredient, 4L/canister.
Extraction value	7-16 grams of powder
Extracting	92℃
temperature	
Cup capacity	12OZ 16OZ (10OZ&8OZ as options)
Quantity	More than 140 cups
Product	On 21.5 touch screen
selecting	
Brewing	Bean-to-coffee, automatic cup holding and lid
method	
Detection	Infrared laser drop sensor
Backend	PC and Wechat iCloud system for real-time monitor and management
management	
system	
Coffee bean	ditting 64mm blades
grinder	
Working	5℃35℃
temperature	
Power supply	AC220V±10%,50HZ AC110V/60Hz
Maximum rate	3000W
Stand-by rate	Less than 50W
Waiting time	60S
Screen	21.5 inch HD touch screen
Payment	Wechat Pay, AliPay, Banknotes, Coins, Card payment.
method	
Cool water	Water temperature: 1-5°
supply(optional)	

1.2 Machine views



1.3 Interior parts



2. Transporting and storing

2.1 Transporting

To avoid unnecessary damages during transportation please pay attention that:

- 1) The machine must stand, don't put it upside down or lay it down on the floor.
- 2) Do not put one machine on another machine.
- 3) Do not put anything heavier than 5 kilograms on the machine top.
- 4) Fixed support is necessary during transportation just in case the machines fall.

2.2 Storing

1) The working temperature has to be $5^{\circ}C-35^{\circ}C$, if the temperature is too low the machine may freeze and get damaged.

2) The machine has to be stored in a dry and clean place and the storing temperature has to be $3^{\circ}C-40^{\circ}C$.

3. Machine installation

3.1 Place the machine

1) Transport the machine to the designated position and unwrap the package.

2) Adjust the 4 legs to the same height and rotate the red gears on the wheels anticlockwise until they are very tight.



Suggestions:

1) Install the machine indoor where there is good air ventilation.

2) Install the machine on firm and even ground.

3) Make sure there is enough space left for cleaning, maintenance and repairing.

4) There shall be a distance of 300mm left between the wall and the machine back.

3.2 Power up the machine

Please use a 16A special socket for this machine, power on the socket, switch on the red switch to start up the machine.



3.3 Open the door

1) Wait for 1-3 minutes after powering on the machine, the shopping interface will pop out, like you can see from the picture below.





2) Click the "keyboard" icon.

3) Enter 73194653 in the box, then hold the position as shown in the picture to enter management menu login interface.

4) Enter the initial password (000000 or 888888), click login to enter.



5) The management menu is like what you can see from the picture below.

6) Click the "Open the door" button in the "Operation" interface, you will hear the door motor rotating and the door unlocks, then you can pull and open the door.



3.4 Interior parts positions







3.5 The Android box



Screen cover plate



USB 🗆

3.6 Water supply

 ${\bf 1}\,)\,$ Place the two water pipes into the water bucket, make sure the water supply is smooth.

 $2\,)\,$ Put the water bucket at the bottom of the machine.



Water buckets X2

3.7 Place the waste water bucket and waste ingredient bucket.



1) Put one or a stack of cups in the cup holder.



The float ball and the drain pipe must be above the waste water bucket to prevent water leakage.

4. Fill the boiler

Click "Debug"-"Execute the order"-"Detect"-"Fill the boiler" in sequence.



C Machine management Open the door
Hachine status free, No fault
Query Execute the A Set order and parameter of all parameter all horesing the coffee of Software update
Orders Ingredients Detect 2
Valve 1 Valve 2 Valve 3 Valve 4
Water dispensing test(ml)
Boiler
Current temperature 87.5* 4 Start
Fill the boiler 3 Start
Empty the boiler (in case the boiler gets damaged due to Start
Parts test
Valve 1 Valve 2 Valve 3 Valve 4
Test water pi Test water pi High-pressure solenoi Low-pressure solenoi
Cold water valve Emptying solenoid valve
Other

(a) It takes a few minutes to fill the boiler, there will be water coming out during the later period.

(b) Click button "4" to start boiler heating, if the temperature is going up it is working. If it says 999 it means there is an error.

Attention: fill the boiler first after turning on the machine if it is a new machine, and please empty the boiler before transporting the machine just in case the boiler gets damaged.

5. Software version and update

There are three different APPs in this machine, namely the skin plug-in APP, the main program APP and the driver APP.

5.1 The driver APP

Click "Debug"-"Software update" in sequence and see if the software version is the latest.



The current versions end with 20220323.03 and 202201424V1.

5.2 The main program

Back to shopping page \wedge 0. Debug app Opera Set up Serial port Password log Information Payment Current version TCN_COFFEE3_05_V03.02.20220423.03 Latest version TCN_COFFEE3_05_V03.02.20220323.103 Current versionCFMA20220708V1 UPGRADE Upgrade slave drive Please select w SN: SUAC18953GT202204220007 Camera SN: 1 Firmware version: TCN_WX_msm8953 for arm64 android version: 7.1.2 Remaining memory size: 8389m

Click "Set up"- "Version" in sequence"

The current main program version number ends with 20220323.103.

5.3 Skin plug-in APP

1) It is necessary to activate skin plug-in, click "Set up"-"Information setting" and scroll down to the bottom, then click "Display commodities by the codes", select the correct mode and activate "Skin plugin"

7	Backstage			Back to shopping page
<u>^</u>				
Operation	Debug	1c Set	o up	app
Information Vers	ion Payment	Serial port	Password log	
Standby advertising dis	blay			
Do not display balance p	prompt			
Display touch prompt				
Display commodities by Mode of sale Skin plugin	the code	按上货顺序售	_æ 4	5 5
Shopping cart				
Maximum number of shopping carts	5			-
Language settings	Chinese , English , Fr	ench		•
Turn on the over-tempe	rature lock machine			
APP(delivery code) shipment				
Failed counts lock the machine(9:unlock machine)	9			*
Last failure record				
		/ES		



 $2\,)$ To check the skin plugin version, enter 73194653 in the shopping interface and click "Version".

Skin plugin version: TCN_SKIN_COFFEE_V03.02.0220323.08.

÷	Settings
Configurations	Version
Current version:	TCN_SKIN_COFFEE_V03.02.20220423.03
Latest version:	
前台检测运行	

5.4 Software update

1) To update the driver program BIN: exit the program and enter the Android menu.





Click the "ES file browser", copy the .BIN file in the flash driver and paste it to the root directory in the Android box. Note: there can be only one .BIN file in the folder, otherwise the program may go wrong while updating and cannot be updated anymore.



Update driver program, background program and skin plugin: copy the new programs to the root directory, install the cover the previous programs.

Enter "Debug" interface, click "Software update"-"Query"-"Update" in sequence. If the light at the pick-up door blinks three times, and you hear the extractor resetting, update is finished. After that, click "Query" again and see if the version is the latest one.



6. Add materials

6.1 Add coffee beans



1) Open the canister lid to add coffee beans. Coffee bean canister 1) Insert the plate to take out the coffee bean canister,



Attentions:

The first canister is permanently for sugar, as for other canisters you can put in whatever ingredient you want.

6.2 Add materials to the canisters

Attentions:

Canister 1 is permanently for sugar, put in only berry sugar.

The milk powder has to be whole milk powder.

1) Counting from left to right are canisters 1 to canister 6.



Canister structures:





2) Take out the pressing plate and the cover plate, like you can see from the picture below:

3) Rotate the ingredient dispensing nozzle and pull the canister upward to take the canister out.



3) Open the cover on the canister top to add ingredient, there is a spiral on the cover where you can put drying agent to prevent the ingredient from getting wet.



5) Install the canisters: aim the rotary shaft behind the canister to the motor rotating shaft and push the canister inward until the canister fits the fixing hole, like you can see from the picture below:



Attentions:

- Put in only instant powder to the canisters.
- Put in only fine powder to the canisters, canister 1 is for sugar.
- After adding coffee beans and ingredient to the canisters please enter the corresponding weights in management menu.

6.3 Add cups and lids to the holders

1) Insert the cup holders to the rotary table.



2) Put one single or a stack of cups(the bottom down) into the cup holder.



3) Take down the metal plate on the cup lid holder and put lids to the holder, then install the plate back.



Make sure the protrusion side is up when placing the lids. Note: Please put cups at designated sizes to the cup holders, if the diameter or the height is different the cup holder may go wrong.

6.4 Load products

1) Each time after adding materials to the canisters you need to enter the sum value to the corresponding boxes.



coffee bean	1000	g	Material shortage warning value	100	g
Water volume	10000	ml	Material shortage warning value	100	n
Material	box *The dis	charge sl nent in th	hall be calibrated for r re material box	naterial	
Serial number	Powder name	Re	rsidual quantity	Early warning v	alue
1	Sugar		1000	100	
2	Canister2		1000	100	
3	Canister3		1000	100	
4	Canister4		1000	100	
5	Canister5		1000	100	
6	Canister6		1000	100	
cup	100	indiv	idual		
Cup cover	100	indiv	idual		

2) When the data is refreshed, click save.

For example: you added 1000 grams of coffee bean to the canister and previous to that there were 304 grams in the canister, you need to enter 1304 grams to the box.

6.5 Canister dispensing calibration

Pull out the stirrer cover gently and place a cup under the dispensing nozzle. Enter "Debug" menu, select "Dispending calibration", select a canister from canisters 1-6.



Select a canister and you can change its name (Canister 1 is permanently for sugar and cannot be changed). Enter an ingredient dispensing time (3-5 seconds) and click dispense, then take the cup, weigh it and enter the weight of powder, click "confirm", then enter a dispensing value, use a cup to take the powder, weigh and see if the variance is within 1 gram, if yes, calibration done, if not, go on with the calibration. The first time you use this machine or when you change the ingredient type in the canisters you need to do calibration.

6.6 Coffee bean grinding calibration

 Take away the front cover plate and pull out the extractor sub-plate, take down the extractor, put a cup under the powder tube, then enter "Debug" - "Calibration" - "Coffee bean" to calibrate. The process is the same with that of canister dispensing calibration, if the variance is over 1 gram it must be re-calibrated.

	Machine	mana	gement		Open the o
Machine status free,	No fault				Clear fau
Query Execute the status order	↓∳↓ Set parameter s	Ingre calbr	dient dispensing ation	D Make coffee	Software update
Canisters C	offee beans				
Grinder thickness adjus	tment process				
1 Coffee bin insert coff	fee bean baffle				
2 Start grinding beans	and empty the co	offee bea	ns in the grii	nder.	
3 Adjust thickness					
Grinder calibration pro	cess				
1 Select grinding durat	ion				
2 Start the grinding and	I weigh the actua	al weight	of coffee po	wder with a	n electronic
scale		0070 -0 1000 - 000			
3 Enter the calibration	value obtained by	y weighii	ng and confir	m	
Grinding bean calibration	n(unit: seconds)	1 -	Start		
Calibration value Pleas	e enter the unit(gra	m)	Confirm		
Grinding test					
Ground bean test					
1、Fill in the discharge	weight				
2、Start discharge of r	naterial box				
3、Weigh the actual po	owder output				
Weight of grind beans	Please enter the uni	t(gram)	Start	T.	
Compare the weighed	value with the cal	ibration	value if the	difference is	over 1 gram



 $2)\ \mbox{Install}$ the extractor back after calibration.

Extractor gasket

6.7 Adjust coffee bean powder

1. The grinding scale is adjustable(default value 3.5), the smaller the scale, the finer the coffee powder.

2. Before adjusting please insert the isolating plate to isolate the coffee beans and let the grinder idle, when you hear the grinder working, adjust the gear on the right slightly, clockwise the powder will be finer.

Attentions: after adjusting please click "Grinding test" in "Debug" menu and do 4-6 tests to empty the residual coffee powder in the chamber, the finer the powder, the more times it takes to empty.



Adjusting

7. Formula management

7.1 Add/Delete products(slots)

1) Add products: Enter background management menu, "Operation" - "Add", enter slot numbers, you can add multiple slot numbers in one operation.



2) Delete a product. Enter the background menu, Click "Operation" - "Deletion" and enter the product serial number you want to delete. You can delete multiple products in one operation.



7.2 Formula management

		Recipe management	
		Trade name	Vending machine
Click to change an		Specification (cup capacity)	
image	and the second s	temperature	cold •
	Production proces	35	
	Production serial Material box W number	ater volume(ml) Powder Stirrin quantity(g) Stirrin	g speed Cold and hot operation
	1 water 🝷 🗌	50	cold 🔻 Delete
	C	Add save Test sh	ipment
	explain: 1. Water volume greater than 2. Coffee beans: 7-16g	30ml	
	Conce beams Prog	ume: 30-100ml s not exceed the specification capaci	ty
Operating	5. Auu n into the cup according	g to the manufacturing process	
instructions			

1) Click a product to enter product(formula) management interface.

3) Click the image to enter the folder where the images are, select the image and click confirm.



4) Product names, prices, cup capacities(standard cups are 120z or 380ml ones), hot or cold drinks(has to come with an optional cold water tank). You can manage the powder types, volume and the sequence while brewing coffee, hot or cold coffee, save after editing the information.



4) Click "Test dispensing" after revising and saving the formulas to test the formulas you saved just now. Wait for 1-2 minutes and you can have a cup of drink made with the formula you want to test. If the test is good, go on and add more formulas.

8. Routine maintenance

8.1 Important parts cleaning

 Automatic cleaning(regular cleaning): enter "Debug" menu, click "Set parameters", turn on "Regular cleaning" and set the time.



2) Automatic cleaning

< Machine management	Open the door
Hachine status free, No fault	Clear fau
$\begin{tabular}{ c c c c c } \hline $Query$ & \hline C Execute the order $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$ $$$	Software update
Orders Ingredients Detect	
Cup dispenser	
Cup dispensing Lid dispensing Rotate the cup holder	
Drink dispensing opening moving	
Move forward Move backward	
Light at the pick-up door	
Turn on Turn off	
Coffee brewer	
Reset Top Add powder Bottom G	ive water
l clean	
Coffee brewing machine Agitator Agitator Agitator Agitator Agitator	Agitator /

3) When coming back from the background menu a dialog box will pop out and ask if you want to clean the interior parts, click "Yes" and the machine will wash the important parts automatically. (The brewer and stirrer 1/2/3)

8.2 Parts disassembling and cleaning

1) Disassemble the brewer and stirrer, wash with clean water and install them back to the machine.

2) Press the red button and the pin will eject, then you can take the water pan out, clean it and install it back.



Water pan



8.3 Common faults and troubleshooting

1) When there is an error there will be a corresponding error code, please refer to below chart for common fault troubleshooting.

9. Advertisement setting

9.1 Change advertisement

1) Click the keyboard icon, enter 73194652 and use your fingers to hold the position 1 centimeter above the "Back" button to enter management menu, before you enter skin plugin please turnoff "Check APP foreground" first.







Turn off "Check App foreground"





2) Click the icon on the top left corner and click "Exit" to enter Android background menu.

Click "ES File browser", enter tcnfolder and copy the advertising videos to folder "VideoAndImages".

Please turn off "Check APP foreground" before you change anything here.



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6			
网络硬盘	22-6-1	0423-03	abnormaRecord
	Part		
Alarms	Android	(Ē) backups	сру
-			-
DCIM	Jownload	DownloadFile	ilinkservice
Markinsbate			No differenti eser
MachineData	Movies	MUSIC	Notifications
Pictures	Podcasts	Ringtones	TcnConfig
TcnFolder	TcnKey	TcnLog	wlan_logs
			Aa
wxpayface	YsConfig	YsDownloadFile	869012040232881.txt
Aa	?	?	
advert.txt	hci_snoop20220510100957.cfa	hci_snoop20220511140549.cfa	QrCodeMult.jpeg
	Aa	Aa	-
CN_COFFEE3_05_V03.02.2022032 3.103.apk	tcn_config_dex.txt	tcn_config.txt	TCN_SKIN_COFFEE_V03.02.2022 23.08.apk
—	?		
CNDrives_COFFEE_00_V03.02.202	ys_updata_drive_coffeev3M202204		

9.2 Upload product images (after uploading please restart the machine to activate)

Like you can see above, enter the ES file browser, open TCNfolder and paste the images to "ImageGoods".



Appendix: common error codes and descriptions.

Error code	Description
1	Pre-store water tank out of water
2	No powder in the extractor/Too much powder/No coffee bean/Grinder error
3	Controlling board communication error
4	There is sth at the pick-up door
5	No cups
6	Extractor motor over current
7	Extractor motor disconnected
8	Extractor motor disconnected (time out)
9	No lids
10	Waste water bucket is full
11	Controlling board running time out
12	There is a cup in the robot arm/robot arm drop sensor error
13	There is no cup in the robot arm
14	Controlling board communication command response error
15	Controlling board communication command busy, time out
16	Controlling board is busy
17	Coffee powder weighing sensor error
18	Pick up door open error
19	Executing order time out
20	Stirrer moving error
21	Boiler heating disconnected
22	Water pump 1 disconnected
23	Water pump 2 disconnected
24	Booster pump disconnected
25	Grinding motor disconnected

26	Extractor not installed
27	Cup dispensing error
28	Coffee dispensing nozzle moving motor over current
29	Coffee dispensing nozzle moving motor disconnected
30	Coffee dispensing nozzle moving motor disconnected (time out)
31	Cup holder motor over current
32	Cup holder motor disconnected
33	Cup holder motor time out
34	Front door motor over current
35	Front door motor disconnected
36	Front door motor time out
37	Brewer pulse failure
38	Single cup dispensing failed
39	Boiler not filled
40	Cup dispensing time out
41	Cup dispensing time out (disconnected)
42	Cup dispensing time out
43	Small door motor over current
44	Small door motor disconnected
45	Small door motor disconnected (time out)
46	Small door blocked by foreign matter
47	Flowmeter pulse error
52	Brewer motor over current
53	Brewer disconnected
54	Brewer motor time out
55	Extractor switch over time
56	Water level switch error
81	Canister motor over current (Canister 1 motor)
82	Canister motor over current (Canister 2 motor)

83	Canister motor over current (Canister 3 motor)
84	Canister motor over current (Canister 4 motor)
85	Canister motor over current (Canister 5 motor)
86	Canister motor over current (Canister 6 motor)
94	Canister motor disconnected (Canister 1 motor)
95	Canister motor disconnected (Canister 2 motor)
96	Canister motor disconnected (Canister 3 motor)
97	Canister motor disconnected (Canister 4 motor)
98	Canister motor disconnected (Canister 5 motor)
99	Canister motor disconnected (Canister 6 motor)
201	Exhaust valve (Exhaust valve 1)
202	Exhaust valve (Exhaust valve 2)
203	Exhaust valve (Exhaust valve 3)
204	Exhaust valve (Exhaust valve 4)
205	Exhaust valve (high-pressure solenoid valve)
206	Exhaust valve (low-pressure solenoid valve)
207	Exhaust valve (Cold water valve)
208	Exhaust valve (Draining valve)